Session Title: Phase 2 RoP: What we have learned

Presentation Date: 09/05/2018

Presented By:

* Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services

*Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over 15 years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.*

**Contact Person:** Shelly Maffia 812-719-0452 smaffia@proactivemedicalreview.com

Proactive Medical Review and Consulting

**Course Description:**

The implementation of Phase 2 of the new Requirements of Participation (RoP), and the new long term care survey process went into effect on November 28, 2017. This session will highlight what we have learned through the implementation of the Phase 2 RoP. Survey outcomes associated with the new Phase 2 requirements and lessons learned since the new survey process was initiated in in Nov 2017 will be discussed with examples of survey citations and discussion on strategies for compliance.

**Projected Learning Outcomes/Course Objectives:** At the conclusion of each session, the learner will be able to:

1. Identify Phase 2 requirements that went into effect on Nov. 28, 2017
2. Identify strategies to achieve/maintain compliance related to the Phase 2 Requirements of Participation.
3. Identify trends in survey outcomes with the new LTC survey process and Phase 2 regulations.

**Course Content**

1:00 Overview of the Phase 2 F-Tag Regulations and Interpretive Guidance-

* + Resident rights
  + Freedom from abuse, neglect, & exploitation
  + Admission, transfer, & discharge rights
  + Comprehensive person-centered care planning
  + Behavioral health services
  + Pharmacy services
  + Dental services
  + Food & nutrition services
  + Administration
  + Infection control
  + Physical environment

1:45 Survey procedures for assessing compliance with the Phase 2 regulations and citation examples

2:00 Strategies for monitoring compliance with Phase 2 requirements and incorporating survey preparedness into facility QAPI processes

2:15 Closing Comments/Q&A

**Target Audience**: Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director,

**Instructional Level: Intermediate Contact Hours: 1.25**

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